

# Accessibility and Getting Here

## Location

The Frederick Lanchester Library is located on Gosford Street, Coventry, CV1 5DD. Access is via the main entrance which is marked with a large clear sign above the door.

Access is via a revolving door or a powered door which can be opened either with a university ID card or by an intercom button mounted at an accessible height which connects to the Welcome Desk.

[View our location on Google Maps](#)

## Getting Here



The Library is accessible for pedestrians and cyclists via Gosford Street

- The footpath on Gosford Street and in front of the Library is on a gentle slope and is well-surfaced
- The Library is about a 5 minute walk from the Council House
- Cycles can be parked at public cycle parking on the far side of the Library. There are around 50 spaces



For bus and rail users, travel to the Library is possible from all over the UK

- The closest railway station is Coventry railway station which is a 15-20 minute walk.
- The closest bus stop is serviced by National Express Coventry Bus 9/9A which runs from Coventry railway station via the bus station to Cov Univ/Gosford Street (Stop CU1). This stop is 150 metres away from the main entrance across a main road with a dropped kerb.



Private car and motorcycle users can park in nearby car parks.

- Parking is limited during business and university hours due to the busy area, but spaces are usually available.



The closest car park is in Gosford Street under the ring road, about a two-minute slightly sloped walk from the Library. It has 8 dedicated disabled spaces.

## Venue accessibility information

We try to make our events as accessible as possible for as many people to attend as possible. Please see below for specific information regarding certain accessibility factors for this venue. If you have questions, please [get in touch](#).



## General Information

- The building has standard and accessible toilets in the main stairwell on all floors. These toilets are accessed through heavy doors from the main floor spaces. This can be of particular difficulty for wheelchair users, and those with limited upper body strength, assistance is available on request.
- The nearest Changing Places facilities are in the Central Library and IKEA in the city centre, which are a 15 and 20 minute walk away respectively. For further information please see the [Changing Places](#) website.
- Baby changing facilities are available in the Ground Floor accessible toilet.
- The nearest gender-neutral toilets are available on the Ground Floor of the Library near the entrance. Additional gender neutral toilets are available in the Hub, Priory Street, Coventry CV1 5FB
- Carers are welcome at all of our events
- Assistance animals are welcome in the Library and there are quiet areas where owners can sit with their animals. Fresh drinking water is available on request.
- Water fountains are available on each floor.
- There is ample seating on all levels of the library. This includes soft sofa type seating and firm upright seating.
- Stairs are equipped with handrails on both sides.
- A lift with Braille buttons and audio announcements is available for members of the public and Library users. The staff lift can be used upon request if necessary. It is 90 cm (35.4 in) wide.



## Information for physically disabled people

- There is a slight slope down to the main entrance door.
- The main entrance has step free access through a power assisted door next to the revolving door. This is accessible via intercom button for visitors or via ID card reader for staff and students. The intercom is mounted at an accessible height.
- Access into the Library is via a visitor gate opened by reception desk staff. This gate is wheelchair accessible for both manual and power assisted wheelchairs however if you have a chair wider than 65cm you may wish to contact us so that we can confirm that access via this route is possible.
- The Library floors are flat and suitable for most wheelchairs and mobility aids. The Library is step-free throughout, and all areas are accessible to manual wheelchair users. The majority of doors are wide enough for wheelchair users, however there are some doors which are not wide enough for larger powered wheelchairs. The Teaching Room and Meeting Room doorways are 80cm wide.
- A lift with Braille buttons and audio announcements is available for members of the public and Library users. The staff lift can be used upon request if necessary. It is 90 cm (35.4 in) wide.
- The building has standard and accessible toilets in the main stairwell on all floors. These toilets are accessed through heavy doors from the main floor spaces which are not power assisted. This can be of particular difficulty for wheelchair users, and those with limited upper body strength, assistance is available on request.

Additionally there accessible toilets in the entrance area of the ground floor without heavy lobby doors.

- The nearest Changing Places facilities are in the Central Library and IKEA in the city centre, which are a 15 and 20 minute walk away respectively. For further information please see the [Changing Places](#) website.
- Comfortable sofas and chairs are available on all floors of the Library



### **Information for D/deaf, hard-of-hearing, and sound-sensitive people**

- There is a mobile hearing loop available at the Welcome Desk.
- The library has no areas with loud ambient noise, Floor 1 is a silent floor and Floor 2 is a quiet floor.
- Assistance animals are welcome in the library and there are quiet areas where owners can sit with their animals. Fresh drinking water is available on request.
- We regretfully do not have the resources for sign language interpreters at our events.



### **Information for blind, partially-sighted people, and photosensitive people**

- The Library is well-lit with flicker free LED lights.
- The Library signage, door markings and exits are high contrast and easy to find. There are ambassadors on each floor who can assist visitors.
- A lift with Braille buttons and audio announcements is available for members of the public and Library users. The staff lift can be used upon request if necessary. It is 90 cm (35.4 in) wide.
- Assistance animals are welcome in the Library and there are quiet areas where owners can sit with their animals. Fresh drinking water is available on request.



### **Information for Autistic, anxious and Neurodiverse people**

- Assistance animals are welcome in the Library and there are quiet areas where owners can sit with their animals. Fresh drinking water is available on request.
- We welcome anxious or nervous people to come along to all of our events early if they want to talk to an individual contact person before coming along into a group. Please [get in touch](#) if you would like to meet someone one-to-one in advance, or turn up early by up to 30 minutes for an easier entry to events.
- The library is well-lit with flicker free lights and has low ambient noise, particularly on Floor 1 and 2.
- An agenda for any events will be available prior to the date



### **First Aid Information**

- First Aiders are available on all floors of the Library. Please refer to information signs or a member of staff.
- All Protection staff are first-aid and mental health first aid trained.

- In a medical emergency please contact a member of Library staff.

## **E Emergency Evacuation**

- In the event of an emergency an evacuation message will be repeated very loudly over the public address system throughout the Library.
- The alarm system is audio only.
- If you are unable to use the stairs to exit the Library, you should remain in a designated refuge position located at every level of each stairwell until the emergency services reach you. These are clearly signed.
- Please alert a member of Library staff as to your whereabouts; this will be reported immediately to the emergency services.



## **Food Information**

- Visitors to the library are able to bring their own cold food and hot/cold drinks. At events where food is provided, guests will be asked for their dietary requirements when they register for the event.
- Water fountains are available on each floor.
- There is café with seating on the ground floor of the library which serves hot and cold food and drinks. There is an additional small café on the third floor which serves hot and cold drinks and cold snacks. There is no seating area but there are seats close by
- The café sells vegetarian and gluten free sandwiches and both soy and coconut milks are available.
- Staff in both cafes will be able to provide allergy information for the products sold there.
- Alcohol is only available in the library for a scheduled event, soft drinks will always be available as an alternative.