

Governance workshop, 1–2 March 2014, Wikimedia UK offices, London

Feedback form – summary of responses

We received 22 feedback forms from attendees and observers at the Wikimedia governance workshop held in March 2014.

Notes: the feedback has been given a numerical value to aid analysis, with the bottom of the scale (eg: “very bad”) being given one and the top (eg: “very good”) a value of five.

1. Please rate the following:

Answer options	Not satisfying/not useful		Neutral		Very satisfying/useful	Mean rating
Overall organization	0	0	2	5	14	4.36
Workshop in general	0	0	0	11	11	4.50
Governance session	0	0	2	7	10	3.82
Chapter dialogue session	0	0	2	8	10	4.00
Strategy, planning and evaluation session	1	0	3	4	11	3.68
Burnout session	0	0	5	3	10	3.50

2. How useful was the workshop for your work as a board member?

Answer options	Very useful	Somewhat useful	Unsure	Partly useful	Not useful at all	Mean rating
	11	9	1	0	0	4.48

3. In case it was partly useful/not useful please provide some more information

There were no responses to this question.

4. What is the most important insight you take from the workshop?

A common theme in the responses to this question was an appreciation that chapters are not alone in the challenges that they face. There was also enthusiasm for sharing lessons from experience, and working together to improve governance. Aspects of planning and capacity building were also highlighted as useful areas covered by the workshop.

5. Please tell us at least one thing that would have improved the workshop for you!

Overall, the responses to this question asked for more information, particularly a road map for what to do next. In addition some comments suggested having different sessions for chapters of varying sizes. One participant suggested that having more than two days – or perhaps making the workshop a regular event – would have been useful.

6. Further comments / anything positive or negative you want to share

Respondents were generally positive about the weekend, saying that it was useful in particular to meet other trustees and talk about governance. Further suggestions were made for future workshops, suggesting a larger room, and more ice breaking, and that a follow up in six months to see how people are implementing what they have learned from the workshop would be instructive.